

## Award: Older and Vulnerable Client Adviser of the Year

**Open to:** Accredited Lifetime Lawyers only

This exceptional Lifetime Lawyer is not only an expert in their field, but demonstrates exceptional client care skills - understanding their clients, supporting them at every step of the way, helping them to communicate so that their wishes are clearly understood and ensuring that decisions are made in their best interests. The safeguarding of their older and vulnerable clients is at the heart of everything they do. They frequently go the extra mile to ensure the best outcome for their clients. They are lifetime learners who also like to support their fellow members and the profession.

### Requirements

Your submission will need to consist of 3 main parts:

**Part 1 – Your covering statement** (a maximum of 150 words)

This should state why you should win this award.

**Part 2 – Your full submission** (a maximum of 1000 words)

You will need to cover the following:

Your submission must tell the story about why you should win the *Older and Vulnerable Client Adviser of the Year* award and must also cover the specific criteria below:

1. Talk about key elements of your practice which you have developed and how these benefit your clients
2. Talk about your aims for the future and how you hope to achieve them
3. Talk about how you have helped to develop staff within your team
4. Give an example of how you helped a client in a difficult situation achieve a good outcome

Please provide one piece of supporting evidence in an appendix to your submission, clearly stating to which of the four points above your evidence relates.

**Part 3 – Your Pearl of Wisdom (a sentence or short paragraph)**

What one piece of advice would you share with the audience to help them in their work? This could be a technical insight, a tip, an observation, something that works well for you, or advice shared with you that has stuck with you.

NB: The best pearls of wisdom may be shared with the audience as we would like to give audience members something really useful to take away from the Twilight Awards.